



Legal and Social  
Justice Services

A photograph of a woman with long dark hair, wearing a dark blazer, sitting at a table in a meeting. She is looking towards a man whose back is to the camera. A laptop and a glass of water are on the table. The image is partially obscured by a large diagonal orange and teal graphic element.

# What is Advocacy?

Advocacy is speaking, writing or acting on behalf of another person to promote, protect and preserve their legal and human rights.

A Disability Advocate promotes the human and legal rights of people with a disability so that they can make informed decisions affecting their lives and engage fully in their community.

This is done with minimal conflict of interest, acting solely in the best interest of the person.

What can TASC do for me?

- If you are a person living with a disability or a mental illness and feel that your human or legal rights are being denied then you can contact TASC.
- TASC is a free confidential service that provides a diverse range of legal, advocacy and social services for people who live in Toowoomba, Ipswich and the South West Region.

**You can contact TASC through:**

- |                 |  |
|-----------------|--|
| 1. our website: | <a href="http://www.tascnational.org.au">www.tascnational.org.au</a>             |
| 2. email:       | <a href="mailto:reception@tascnational.org.au">reception@tascnational.org.au</a> |
| 3. or phone:    | Toowoomba 07 4616 9700   |
|                 | Ipswich 07 3812 7000   |
|                 | Roma 07 4523 6600  |



Phone  
07 4616 9700



Website  
[www.tascnational.org.au](http://www.tascnational.org.au)



Email  
[reception@tascnational.org.au](mailto:reception@tascnational.org.au)



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Promoting social change through action

## Will my information be confidential?

TASC follows the guidelines of the Australian Privacy Principles in its information management practices. At the initial contact, clients will be told what information is being collected, how their privacy will be protected and their rights in relation to the information.

## What happens if I need an interpreter?

TASC will assist in arranging an interpreter if required.

## How can I provide feedback or make a complaint?

We value your feedback on our services. Once a service has been provided to you, we welcome you to complete one of our Client Surveys.

If you wish to make a complaint, you may do so verbally or in writing to:

TASC National  
PO Box 594  
Toowoomba QLD 4350

or via email to: [reception@tascnational.org.au](mailto:reception@tascnational.org.au)

Alternatively, you can give your written feedback to a staff member or reception.

For further assistance please contact your nearest TASC location.

This factsheet is for general information purposes only. You should seek independent legal advice in respect to your specific circumstances.



Phone  
07 4616 9700



Website  
[www.tascnational.org.au](http://www.tascnational.org.au)



Email  
[reception@tascnational.org.au](mailto:reception@tascnational.org.au)



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