

## YOUR RIGHTS as a TASC client

## RESPECT

- We treat you with respect and dignity at all times.
- We value diversity of age, ethnicity, gender and ability.
- · We are committed to delivering a high standard of service.

## **PROFESSIONAL SERVICE**

- We provide appropriate advice and referrals.
- We keep you up to date on your matter.
- We keep your information confidential.

Safe and welcoming offices

Access to interpreter

Confidential complaints process



